## **Important Communication from TELUS Health**

In its capacity as Administrator for the Stelco Inc. Retirement Plan for USW Local 1005 Members at Hamilton Works (not in its personal capacity)

Why We Need These Requested Estate Documents

To Whom It May Concern,

We understand that gathering legal documents requires time and effort. We want to explain why these documents are crucial for protecting the interests of the deceased Plan member's Estate and ensuring the proper distribution of any surplus payments.

- 1. Death Certificate or Funeral Director's Statement
  - Confirms the passing of the deceased Plan member
  - Helps prevent fraudulent claims
  - · Ensures accurate record-keeping
- 2. Last Will and Testament
  - Identifies the legally appointed executor
  - Confirms who has the authority to receive funds on behalf of the deceased member's Estate
  - Protects the Estate's interests and the Plan from potential future claims
- 3. Certificate of Appointment of Estate Trustee (if no Will exists)
  - Provides legal authorization for an administrator to act on behalf of the deceased member's estate
  - Ensures funds are distributed according to intestacy laws

Why This Matters: As Plan Administrator, we have a legal obligation to verify that surplus payments are made to the correct, legally authorized individuals. We cannot release funds without proper documentation, which could delay or prevent the deceased member's Estate from receiving entitled payments.

## **Your Assurance:**

All information provided is kept strictly confidential

- These requirements protect your interests and those of all Plan members
- We're committed to ensuring fair and accurate distribution of any surplus payments

If you have any questions or need assistance, please don't hesitate to contact us. We're here to help you through this process.

Thank you for your cooperation and understanding.

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